

In a life-threatening emergency, call 9-1-1.

# Right Place. Best Care.



Hamilton Health Sciences

## Emergency care at McMaster is changing April 4, 2011.

**As of April 4, the Emergency Department at McMaster is for children only.**

**McMaster Children's Hospital Emergency Department:**

- Cares for children 17 and under. No adults
- Treats emergency, life-threatening and non-life-threatening, illnesses and injuries
- Walk-in or come by ambulance

Open 24 hours a day, 7 days a week

**LOCATION:**

**McMaster Children's Hospital:** 1200 Main Street West, Hamilton L8N 3Z5

**There are three additional Emergency Departments in Hamilton for all ages.**

- Treats life-threatening emergencies, illnesses and injuries
- Walk-in or come by ambulance

Open 24 hours a day, 7 days a week

**LOCATIONS:**

**Hamilton General Hospital:** 237 Barton Street East, Hamilton L8L 2X2

**Juravinski Hospital** (formerly Henderson Hospital): 711 Concession Street, Hamilton L8V 1C3

**St. Joseph's Healthcare Hamilton, Charlton Campus:** 50 Charlton Avenue East, Hamilton L8N 4A6

## A New Urgent Care Centre is opening April 4, 2011

**There are two Urgent Care Centres in Hamilton for all ages.**

- Treats illnesses and injuries that do not need emergency care, but cannot wait for an appointment with a family doctor
- Walk-in patients only

Open 8 a.m. to 10 p.m., 7 days a week.

**LOCATIONS:**

**Main Street West Urgent Care Centre:** 690 Main Street West, Hamilton L8S 1A4 (Opening April 4, 2011)

**St. Joseph's Healthcare Hamilton, King Campus:** 2757 King Street East, Stoney Creek L8G 5E4





## Call 9-1-1 for EMERGENCIES

If you are uncertain, always call 9-1-1.

### What is an Emergency?

An emergency is a life-threatening illness or injury.

**Call 9-1-1 to get medical help right away.**

**Examples of emergencies:**

- Trouble breathing
- Bleeding that won't stop
- Chest pain or pressure
- Broken bones
- Partial or total amputation of a limb
- Traumas or injuries to the head
- Deep cuts or wounds
- Severe burns
- Severe pain
- Poisoning
- Loss of consciousness – unable to wake up
- Sudden headache, dizziness, weakness, numbness, trouble seeing or speaking

### What is Urgent Care?

Urgent care is required for illnesses and injuries that do not need emergency care, but cannot wait for an appointment with a family doctor.

**Examples requiring urgent care:**

- Minor cuts or wounds that may require stitches
- Simple broken bones
- Sprains, strains or deep bruises
- Ear infections
- Urinary tract infections
- Fevers, coughs, congestions and sore throats
- Insect bites, rashes and scrapes

**Telehealth Ontario** is a Ministry of Health and Long-Term Care program that provides free access to a registered nurse 24 hours a day, 7 days a week for general health questions.

Phone: 1-866-797-0000 | TTY: 1-866-797-0007

**For additional health care options visit Ministry of Health and Long-Term Care online:**  
[www.health.gov.on.ca](http://www.health.gov.on.ca)



### For more information, please contact

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